LONSTO

QUEUE MANAGEMENT SYSTEM
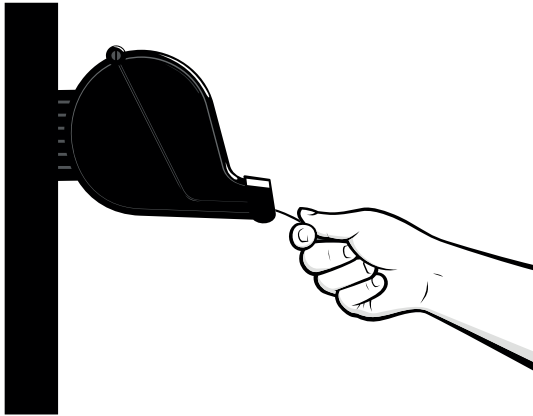
EasyTurn Entry Level Line

Step 1:

The customer walks into the hospital.

Step 2:

At the front of the facility after the customer walks in, they will be directed to a ticket dispenser where they take a ticket and move over to the waiting area.

Step 3:

Once the customer has their ticket, they are required to sit in the waiting area where they will wait for their ticket number to be displayed and announced.

Step 4:

Using a remote control button, the staff will be able to call forward each ticket number in an organised and fair manner. The digital signage will inform each customer when it is their turn to be seen.

EasyTurn Standard Package

MD2 - 2

MD2 - 2 digit electronic display board with segment LEDs for indicating the sequential turn number. It is made of plastic and aluminium and comes with a swivel bracket for wall mounting. It includes a buzzer, blinking digit and reset functions. All MD2 display boards can be linked together to show the same turn number.

TX

The remote control has a red button for normal or fast advancing of the number sequence (NEXT), a button for coding the transmission channel (C) and a confirmation LED. The range is 20 m.

Dispenser

Ticket dispenser made of red shockproof plastic. It is supplied complete with a bracket for mounting on the wall or floor stand.

TKS20000

Package containing 5 rolls of 2,000 tickets each. The tickets may have a letter + 2-digit number (A23) or 3-digit number (023).

Available in 5 different colours.

EasyTurn Product Extras

CONS2

Calling console for operators. It includes a numerical keyboard with digits from 0 to 9, two buttons for moving to the next and previous numbers (+ and –). It is configured for connection to the MD2 display board via a 6-pole telephone flat cable.

Voice

The VOICE module is composed by a main unit with loudspeaker and is connectable to all MD2 (VOICE2) and MD3 (VOICE3) displays. It's provided with a wide range of pre-recorded messages in digital audio (mp3). For big surfaces is provided with a low frequency output socket for connection to external audio sources.

Piantana

Black floor stand for ticket dispenser, height 130 cm. above floor level. It comprises a square 36x36x5 cm. cast iron base and metal upright complete with accessories for assembly. Total weight 8 Kg.

Pricing Information:

EasyTurn Standard Package	£355.00
MD2 Display Unit	£239.40
TX Remote Control	£56.40
Ticket Dispenser	£100.44
Ticket Rolls (Single roll)	£9.90
Ticket Rolls (Box of 20)	£171.78

EasyTurn Product Extras:

Cons2 (Calling Console)	£210.00
Voice Module	£362.00
Piantana	£190.00

* All prices are excluding VAT.
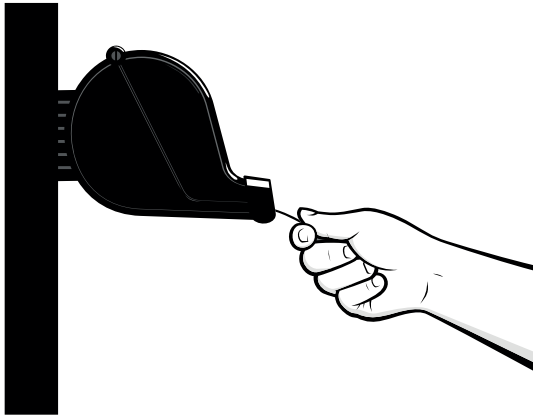* Order before 12pm for free next day delivery.

LONSTO

QUEUE MANAGEMENT SYSTEM

RD90

RD90 Entry Level Line

Step 1:

The customer walks into the hospital.

Step 2:

At the front of the facility after the customer walks in, they will be directed to a ticket dispenser where they take a ticket and move over to the waiting area.

Step 3:

Once the customer has their ticket, they are required to sit in the waiting area where they will wait for their ticket number to be displayed and announced.

Step 4:

Using a remote control button, the staff will be able to call forward each ticket number in an organised and fair manner. The digital signage will inform each customer when it is their turn to be seen.

NOW SERVING

90

RD90

2 digit electronic display board with segment LEDs for indicating the sequentialturn number. It is made of a shock proof plastic All RD90 display boards can be linked together to show the same turn number. The RD90 is powered by a plug in transformer.

Hardwired Push Button

The remote control is a single push button module which has a range of 10m

Dispenser

Ticket dispenser made of red shockproof plastic. It is supplied complete with a bracket for mounting on the wall or floor stand.

TKS20000

Package containing 5 rolls of 2,000 tickets each. The tickets may have a letter + 2-digit number (A23) or 3-digit number (023).

Available in 5 different colours.

RD90 Product Extras

Addressable Moniter

The addressable monitor allows the desk clerk/staff to see which number is being displayed on the RD90 to ensure that they are calling the right person forward.

RF Button

The RF button allows the staff to call tickets forward without having to be plugged into the RD90, this product has a range of 8 meters and can be easily attached to a lanyard for ease of use and portability.

Housing Casing

This is a RF remote control housing casing. It can be mounted to a desk/counter and wall.

Pricing Information:

RD90 Standard Package	£550.00
RD90	£500.00
Hardwired Push Button	£23.99
Dispenser	£100.44
Ticket Rolls (Single roll)	£9.90
Ticket Rolls (Box of 20)	£171.78

RD90 Product Extras:

Addressable Monitor	£176.94
RF Button	£101.60
RF Button Housing Case	£17.80

* All prices are excluding VAT.
* Order before 12pm for free next day delivery.

LONSTO

QUEUE MANAGEMENT SYSTEM

Intelligent Queue
Management System

Queue Management System

Number

0024

Please take a seat in the
waiting area
and come forward when
your number is called

Step 1:

When the patient enters the department they will
be instructed to take a ticket from the posiflex
ticket printer. This will tell the patient when it is
their turn to be seen.

Step 2:

Once the patient has taken a ticket they will be
asked to wait in the waiting area.

Step 3:

When the hospital are ready to see a patient, they
will call the patients number forward. This is done
by using the PC Keypad software, using this the
hospital will also be able to state when the consul-
tation is finished and close the ticket. When the
ticket is called forward, this information will be
shown on the digital signage screens in the waiting
area.

Step 4:

When the patient has seen
their ticket number called
on the digital signage, they
will then be allowed to go
into the examination room.

LONSTO

QUEUE MANAGEMENT SYSTEM

Appointment System

NHS Pharmacy
Appointment System for Social Distancing

Step 1:

When the patient has been given their prescription forms by the doctor, they take this to the pharmacist who then prepares/orders the necessary prescription.
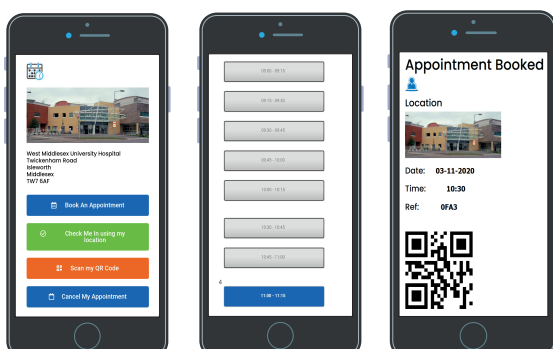

PHARMACY

Step 2:

Using the ticket issuing software, the pharmacist will ask the patient to enter their telephone details into the pin pad. This will then save the patients information on the system and issue two tickets.

Step 3:

One ticket is for the pharmacist to attach to the prescription forms and the other ticket is issued to the patient. The patient will use this ticket when they return to collect their prescription. Once the ticket has been issued the patient will recieve an email/SMS notification to confirm their order has been placed.

Number
0024
Please take a seat in the **waiting area** and come forward when your number is called

20:44

Step 4:

When the prescription is ready to be picked up. The patient will recieve an email/SMS notification. On the notification will be a web link where they will be required to book an appointment for the collection of their prescription.

West Middlesex University Hospital
Twickenham Road
Isleworth
Middlesex
TW7 6AF

Book An Appointment

Check Me In using my location

Scan my QR Code

Cancel My Appointment

Appointment Booked

Location

Date: 03-11-2020
Time: 10:30
Ref: 0FA3

NHS Pharmacy
Appointment System for Social Distancing

Step 5:

When the patient is arriving at the pharmacy they will be required to tell the pharmacy that they have arrived. This will be done by using the web link used to book the appointment. The patient will use the location settings to state that they have arrived and this will be uploaded to the system where the pharmacy staff can see that the patient has arrived.
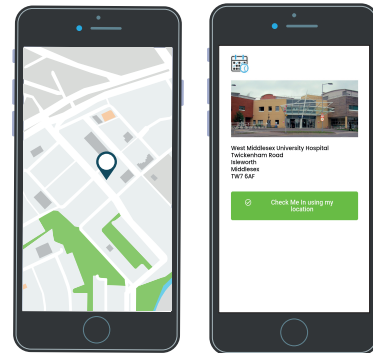
Step 6:

When the pharmacy are ready for the patient to collect their prescription, they will use the PC Keypad to call the ticket number forward. This information will be displayed on the digital signage outside the pharmacy.

Step 7:

When the patient has seen their ticket number called on the digital signage, they will then be allowed to go into the pharmacy and collect their prescription.